# FEE DUE DATES/CANCELLATION CAMP SANTA MARIA, YMCA OF NORTHERN COLORADO



## **REFUND POLICY**

A \$150 deposit is required for all programs. If a cancellation is needed before May 1, a full refund or credit can be issued to the customer. The YMCA will retain the \$150 deposit.

A \$150 deposit is required for all programs. If a cancellation is needed after May 1, no refund may be issued but a 100% credit can be applied to the customer's account, valid for one calendar year. The YMCA will retain the \$150 deposit.

## **PAYMENT PLANS**

50%, including deposit, due by March 1 100%, including deposit, due by May 1

## **EXCEPTIONS**

Exceptions to the policies can only be made by the YMCA Executive Director of Resident Camp. Exception requests may be granted when extenuating circumstances arise. Requests are accepted in writing on the back of this form with attached documentation (For example: doctor's note for broken leg, written documentation of involuntary job loss from HR department). This may take up to two weeks to process.

## CONTACT

For questions, fill out this form online: ymcanoco.ymcamso.org/new